

Comcast Email, Contacts

Re: Accessing comcast contacts from iPhone and iPad
Options
05-10-2011 09:46 PM

The Smartzone Address Book is only available locally. There are a couple ways to get the contact list to your iOS device that I can think off the top of my head:

Use a central address book like Plaxo and the Plaxo iOS app to sync. I have never tried this option, so I can't comment on how well it works.
Export your contact list into whatever local email client is supported were you have iTunes installed that syncs with your iOS device and forget about the SmartZone list (in fact I would clean it out, but that's just me). For example, my iPhone and iPad sync with iTunes on my MacBook Pro. All of my address book entries on the MacBook are synced via iTunes whenever I connect my iPhone or iPad. If you use iTunes on a Windows system, import your contacts into Outlook to be used during an iOS sync operation.
There may be others, but #2 above works very well for me.

Re: iPad and Comcast mail
Options
03-16-2011 12:15 PM

I split this out so you can see it. Do not buy anything extra. It just works. But I'm not going to make screen shots today. This probably should have been posted in the Email forum.

There are at least four options depending on how you expect to access your email.

How do you access your email now?

Options:

- 1) use the Mail program on the iPad which will copy the mail to your iPad (it's an email client)
- 2) use the normal Comcast web site (works inside Safari; direct access to email; looks like desktop SmartZone)
- 3) use the mobile version of Comcast's site (works inside Safari; direct access to email; quicker)
- 4) use the Xfinity Mobile app (separate free app to download; direct access to email)

For option 2,

- turn on iPad
- tap Safari
- in the address bar at middle top, type in www.comcast.net, click Go
- click on Email envelope and you are into SmartZone

For option 3 you will see a quicker loading, less graphical version:

- turn on iPad, tap on Safari
- in the address bar at middle top, type www.comcast.net/m (note /m at end), click Go
- click Email and sign in

For option 4, you need to download the Xfinity Mobile app. You need to know how to do that. Once you do that, launch it and go.

Re: iPad and Comcast mail
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03-16-2011 12:50 PM

Option 1, setting up the Mail client on the iPad to access your Comcast email. Realize that this will download your email to the iPad. I usually have that mail stay on the mail server because I'll read it on my desktop. I treat the iPad as a secondary device for reading and responding to email. If I delete something on the iPad, that message will still be on the server.

In other words, if you use an email client like the Mail app on the iPad, you are not accessing the Comcast mail server directly with each read and delete.

You use the same settings as you would use on any email client. Be sure to set both the incoming mail server and port as well as the outgoing mail server and port. Two places.

- turn on iPad
 - tap the Settings (grey gear-like) icon
 - tap Mail, Contacts, Calendars
 - tap Add Account ...
 - at the bottom of the list tap Other
 - tap Add Mail Account
- you'll see a screen that has space for name, address, password, and description that looks like this screen shot from my iPhone. The fields are the same on my iPad.

Fill in the places with your name as you want it to appear, userid@comcast.net, and password.

- tap Next at upper right
- watch while iPad says verifying; if all is well, it will just work. The default settings are to leave messages on the server and delete never. That's safe.
- press home button
- tap Mail icon (blue background with white envelope)
- send yourself an email message