

Recover or Reset Apple ID Password

If you have forgotten or misplaced your Apple ID Password used for purchasing APPs, iTunes music, etc., here is a way to recover or reset your password:

Before you get started, make sure you have your Apple ID Username available. If you are not sure what it is, try to download an APP, and when you are prompted to enter your Apple ID Password, you will see your Apple ID Username right above the box in which you are requested to place your Apple ID Password. Jot down the Apple ID Username and then cancel the request to download the APP. (Note that the Apple ID Username is usually the same as your email address - the one you use most frequently, for example: rosspeterson@comcast.net

Next, if you know or jotted down the security words you used when you set up your Apple ID Password, get them. If you do not remember them, don't fret, you will be prompted to create new ones and to use email to complete the process. It might take just a few more steps to complete, but you will be able to get the password restored or reset to a new one.

- 1) Start Safari or other Browser
- 2) Carefully type on the top line: `appleid.apple.com/cgi-bin/WebObjects/MyAppleId.woa/`
- 3) This will bring you to an instruction page, with options:
 - a) Create an Apple ID (If you do not have an Apple ID Username and want to create one)
 - b) Manage your account (If you know your Apple ID username and password and want to make changes in these or in other account information)
 - c) Reset your Apple ID Password (and create a new one)
 - d) Find out if you have an Apple ID (will find your username if you have have one, and then help you reset your Apple ID Password)
- 4) On completion, jot down your Apple ID Username, Password and security words and store them in a safe place you can remember.